

## Community Education Recreation

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## School Age Care Frequently Asked Questions

1. What is SAC?

SAC or School Age Care is for students in grades K-5. It provides working families additional childcare from 7:00 a.m. to 9 a.m. and 3:30 p.m. to 5:30 p.m.

- 2. When can I register my child for the 2024-2025 school year?

  The SAC registration link will open at 0:00 a m. on Thursday. As
- The SAC registration link will open at 9:00 a.m. on Thursday, August 1, 2024.
- **3.** Where can I find the registration link?

The registration link can be found on the district's website.

(www.voorhees.k12.nj.us) under the Community Tab > CER-School Age Care

- **4.** Do I need to re-register if I used SAC during the 2023-2024 school year? **Yes, all families must re-register each year**.
- **5.** If accepted into the program, are there any start-up fees?

All families will be charged a \$35.00 registration fee per child and a \$25.00 security fee. These fees are due upon receipt and are non-refundable should a family decide to withdraw from the program.

**6.** What is a security fee?

The security fee is a yearly fee that covers the cost of hosting 2 FOBs per family. All current FOBs are deactivated on the final day of school and will be reactivated once a returning family is re-enrolled. Families can purchase a third FOB for an additional \$25.00.

- 7. What if I am new to the program and do not have a FOB?

  New families will be e-mailed instructions on obtaining their Security FOBs for the 2023 2024 school year.
- 8. When will I know if I have been accepted into the 2024-2025 SAC Program?

  All families that complete the online process will be notified within 48 hours. If accepted, families will be instructed on how to set up their "My ProCare" family portal and make payment. Parents will be placed on a "Waitlist" if the program becomes full, according to their original application's date and time stamp.

**9.** How do I make payments on my account?

Families accepted into the program will be instructed to set up their "MyProcare." family account. Families will be able to log into their accounts and make payments each month. Families will also be given the option to sign up for "Auto Pay." Once enrolled, we will automatically charge your credit card/debit card each month on the date monthly billing is posted.

**10.** When will my first payment be due?

All start-up fees are due upon receipt, and the first month's tuition will be due by September 1, 2024. Any family that has not paid by September 1, 2024, will be removed, and their spot will be offered to the next eligible person on the waitlist.

**11.** How do I pay in full and save 10%?

Parents who select the "Pay in Full" option at registration will automatically be billed the appropriate amount depending on your selected schedule.

**12.** What scheduling options are available, and what are the costs?

Please visit the district website (<u>www.voorhees.k12.nj.us</u>) – and follow the Community Tab > CER > SAC. There you will find our 2024-2025 parent handbook and fee schedule.

13. What activities will my child participate in during School Age Care? Because morning students are dropped off at various times, students will be provided free time to participate in various activities. Afternoon, students will be provided homework time, snack time, outdoor time, gymnasium time, arts and crafts, board games, and other fun activities.

## 14. Will my child be provided with a snack in the afternoon?

No. Students will not be provided with a snack. Students will be provided "Snack Time." We ask all parents to send in an additional snack for the SAC Program to prevent any allergy issues.

## 15. Will my child complete their homework in SAC?

Children will be given the opportunity to complete homework, but it will not be required. We recognize that some parents prefer to complete homework at home with their children. It is difficult for our staff to monitor which students have homework and which do not.

**16.** What do I do if my child is not attending SAC on one of their scheduled days? If there is a schedule change, we ask all families to send in two notes. One note will go to the homeroom teacher, and one note will be sent to SAC Staff. This is not required for morning students but is essential for afternoon students. We do not want students accidentally going home on their bus.

can withdraw students who no longer need SAC from the program. We cannot hold spots if there are families on the "Waitlist." Please get in touch with Lisa Morgan at <a href="mailto:morgan@voorhees.k12.nj.us">morgan@voorhees.k12.nj.us</a> if you need to withdraw your child.